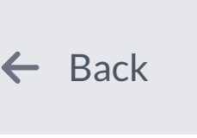


MacBook Pro 13" Unibody Early 2011

729 Questions

Noor
Rep: 73

OPTIONS

POSTED: JUL 13, 2013

Why is my sound icon grayed out?

When I try to adjust the volume, the icon is grayed out. When I reboot, there is no chime. And when I go into the sound settings, it doesn't show an output. I have tried resetting the PRAM and the SMC.

Do I have to replace the speakers?

Any help would be appreciated.

✓ **Answered!** View the answer

I have this problem too

Score **6**

COMMENTS:

Look into the headphone jack - do you see a read light?

Jul 14, 2013 by originalmachead

i think you just need to restart the computer plug and unplug the headphone if this not work than visit http://goo.gl/RRSF7r . i hope this may help . thanks

Aug 28, 2016 by FRANK SCOTT

Same case for me, in 2019 : my macbook pro 13" early 2013 has got this greyed out sound volume icon and all the solutions found on Internet and this thread did not work at all...

Has anyone solved this please?

Apr 20, 2019 by Albat

I had the same thing happen. Here's the fix (at least for me several times): plug in a set of external headphones. Even earbuds with bluetooth is fine. Once your mack acknowledges the sound through this external device you can disconnect it and it goes back to normal working function again.

Nov 14, 2019 by Eric Colson

I had the same problem and I was desperately looking for a resolution but all I found was nothing useful , I do have the solution you just have to go in PATCH UPDATER , follow all the steps to patch your iMac,Mac book pro. When you see a pop up telling you restar the computer click on there and and wait for the computer to turn on ....And your Mac is ready to go .

Aug 5, 2020 by galyfonse

+ SHOW 2 MORE COMMENTS

Add a comment

8 ANSWERS

Filter by:

CHOSEN SOLUTION

Jon Ridley
@thebookyard
Rep: 6.1k
The Bookyard

POSTED: DEC 23, 2013

OPTIONS

does it work with headphones connected? is there a red light on in the headphone port? if so, its stuck in digital audio mode... otherwise, its likely to be either a faulty with the logic board, or a possible software glitch. naturally its easier to start with the software, so try doing a clean install (on an external drive if you don't want to do one on your internal drive)

Score **2**

COMMENTS:

Mr., how can I do a clean install? Thx!

Jan 8, 2018 by Ricardo

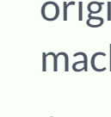
If you are running 10.7 or later, you can boot to the recovery partition by booting the machine while holding the 'Alt' key. then select the recovery partition.

If you are running 10.6, you'll have to use the original install disks that came with the machine

Jan 30, 2018 by Jon Ridley

Add a comment

MOST HELPFUL ANSWER



Robinson M
@robinqris
Rep: 373

POSTED: JAN 9, 2015

OPTIONS

Plug your headphones back in.

Play a bit of sound through them (e.g., a song), then stop the sound.

Make sure Preferences is quit.

Launch Preferences and open the Sound pane.

While the Sound pane is open and set to Headphones, pull out the headphone plug from the jack.

It will reset itself to "Internal Speakers" and you are good to go...

this should work.as it worked for me

Score **24**

COMMENTS:

Worked perfectly

May 11, 2015 by James Mongiello

YES! Thank you!

Sep 9, 2015 by Gina Thompson

Worked for me as well! Thanks! I was getting stressed out about it :)

Sep 27, 2015 by Zeynep Rice

Worked perfectly for me too! I tried doing a shortcut first, didn't work. Followed the directions exactly as above and it worked. Thank you!

Mar 2, 2016 by annaleegomez

Thank you so much - tried a whole heap of things before I cam across your suggestion :) and it worked a treat!

May 5, 2016 by hallojen

+ SHOW 14 MORE COMMENTS

Add a comment

originalmachead
@originalmachead
Rep: 115.8k

POSTED: JUL 14, 2013

OPTIONS

Try **manually deleting** the following folder and doing a reboot.:

Library->Preferences: *Audio*

If this Answer is helpful ***please remember to return and mark it*** *Accepted.*

Score **5**

COMMENTS:

This didn't help. Still no sound, thank you for the suggestion.

Jul 14, 2013 by Noor

did not help

Jul 28, 2015 by neelpatel2618

I did a lot of thing for my MacBook early 2011 but finally this one fixed my audio issue. stunning work. thanks.

Dec 8, 2018 by Seyyed Emad Razavi

This worked! I was already looking up how much it'll cost me to replace the speakers, and you saved my life! Thank you!! I'm using MacBook Air 2013.

Feb 22, 2020 by anon123

Add a comment

Alex
@aptanasescu
Rep: 13

POSTED: JUN 8, 2019

OPTIONS

You will need to use the device and possibly the jack you last used on the device output last used. In my case I used a Samsung Soundbar for a television set (testing it). Below are the steps that worked for me.

Step 1. Plug in device and jack last used that caused the issue.

Step 2. Play iTunes through the jack and device.

Step 3. Pause the sound.

Step 4. Launch System Preferences (make sure it was closed prior to step 1).

Step 5. Go to output tab.

Step 6a. Unplug the Jack and it will reset to internal speakers. (if not go to Step 6b)

Step 6b. While remaining on Output tab of system preferences, continue to plug and unplug the jack connected to the output device and it should reset itself after several attempts. You can always see the red indicator light as you insert in the jack and if the light is no longer present, you are successful and the output field will display the text Internal Speakers.

Good luck!

Score **1**

Add a comment

Patricia Cummings
Rep: 13

POSTED: DEC 29, 2020

OPTIONS

1.spotlight

2.lauch activity monitor

3.in the search, type coreaudio

4.kill this process

Note:in all this, ensure you have an earpiece plugged in. This fixes the issue 99% of the time. If all fails, restart.

Score **1**

COMMENTS:

Thank you, this worked for me!

Nov 2, 2021 by ubuntufrank

Add a comment

Hyperdub Store
Rep: 1

POSTED: SEP 18, 2017

OPTIONS

go to system preferences - audio - internal speakers and tick that box

mine did this today and this fixed it

Score **0**

Add a comment

Rangdrol
Rep: 1

POSTED: JUL 4, 2021

OPTIONS

In the old days, deleting plist files often solved many issues. This is what I did after my Sound panel preferences were dimmed and no longer connecting to external Wi-Fi and Macmini speakers. Find the sounds.plist file and delete it, then reboot your main computer.

Score **0**

Add a comment

Samahudin Rashid
Rep: 1

POSTED: FEB 5, 2022

OPTIONS

My case was the HDMI. Just unplugged, sound came back to speaker (When HDMI connected, mac switches audio to it)

Score **0**

Add a comment

Add your answer

Preview my answer

Post my answer

View Statistics:

Past 24 Hours: **30**

Past 7 Days: **148**

Past 30 Days: **798**

All Time: **104,950**

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