

Your Account Summary



Constance Sam-Mensah
37-2585 Jane St
Toronto ON M3L 1R8

Account No. DBC000-9044-6063
Bill No. 633448872
Billing Period Aug 15 - Sep 14
Date Issued Sep 15, 2022

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
\$0.00	+ \$205.55	= \$205.55	Sep 28, 2022

This bill is simply for your records. No action is required. You will be charged for the amount due on the next payment date.

Bill Summary

CURRENT CHARGES

647-303-6392 \$50.00

Promo Big Gig	(Sep 15 to Oct 14)	\$50.00
Everywhere Canada 50		
Monthly MyTab Charge	Sep 15	\$5.00
Rate Plan Discount Promo	(Sep 15 to Oct 14)	(\$5.00)
Connection Fee (Upgrade)	Aug 31	\$45.00
Connection Fee Waiver	Aug 31	(\$45.00)

647-581-4574 \$15.00

Promo Tablet 15	(Sep 15 to Oct 14)	\$15.00
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647-303-6393 \$50.00

Big Gig Unlimited + Talk	(Sep 15 to Oct 14)	\$50.00
15 GB Care		

437-263-5739 \$66.90

Promo Tablet 15	(Sep 01 to Sep 14)	\$6.90
Promo Tablet 15	(Sep 15 to Oct 14)	\$15.00
Connection Fee (Activation)	Aug 31	\$45.00

TOTAL CURRENT CHARGES \$205.55

Current Charges Sub-total	\$181.90
HST-ON 13% 822527412	\$23.65

The easiest way
to pay your bill is
by registering for
preauthorized
payment.

For more info visit freedommobile.ca

IMPORTANT INFO:

We've made some great network enhancements, offering you stronger coverage in more places than ever. Learn about Extended Range LTE, VoLTE and new service areas by visiting us online at www.frdm.mobi/coverage

Your Account Summary



YOUR PREVIOUS BILL

Previous Balance	\$0.00
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Previous Amount Due	\$179.85
Payment Received	\$179.85

Payment received after Sep 10, 2022 may not be reflected on this bill

AMOUNT DUE

Total	\$205.55
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Current Invoice	\$205.55
Your Previous Balance	\$0.00

TOTAL MyTab BALANCE	\$897.00
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Total TradeUp Return Value Balance	\$336.00
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MyTab - 647-303-6392

Device Name	iPhone 12 64GB Black
MyTab Start Date	Aug 31, 2022
Previous MyTab Balance	\$624.00
MyTab decreased by	(\$26.00)
Months until Commitment End Date	23
Current MyTab Balance	\$598.00

Details about your TradeUp Device

TradeUp Return Value	\$336.00
TradeUp Return by Date	Aug 31, 2024
Months until TradeUp Device Return Date	23

MyTab - 437-263-5739

Device Name	Samsung Tab A7 Lite Dark G
MyTab Start Date	Aug 31, 2022
Previous MyTab Balance	\$312.00
MyTab decreased by	(\$13.00)
Months until Commitment End Date	23
Current MyTab Balance	\$299.00

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647-303-6392 - USAGE SUMMARY

Usage covered by your plan - Promo Big Gig

Services Included	Units	Used	Total
Canada-wide calling	Min	21	\$0.00
Data	MB	24,185.796	\$0.00
International calling	Min	22	\$0.00
International texting	Text	39	\$0.00
Local calling	Min	61	\$0.00
Picture messaging	Message	11	\$0.00
Same Carrier Calling	Min	23	\$0.00
Texting	Text	378	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	18	\$0.00			\$0.00
Voice Special	Min	53	\$0.00			\$0.00
Total						\$0.00

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647-581-4574 - USAGE SUMMARY

Usage covered by your plan - Promo Tablet 15

Services Included	Units	Used	Total
Data	MB	1,913.940	\$0.00
Total			\$0.00

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647-303-6393 - USAGE SUMMARY

Usage covered by your plan - Big Gig Unlimited + Talk

Services Included	Units	Used	Total
Canada-wide calling	Min	280	\$0.00
Data	MB	3,332.222	\$0.00
International texting	Text	19	\$0.00
Local calling	Min	144	\$0.00
Picture messaging	Message	5	\$0.00
Same Carrier Calling	Min	77	\$0.00
Texting	Text	43	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	4	\$0.00			\$0.00
Voice Special	Min	52	\$0.00			\$0.00
Total						\$0.00

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647-303-6392 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Aug 14	141.890 MB	\$0.00			\$0.00
Aug 15	478.633 MB	\$0.00			\$0.00
Aug 16	1,415.430 MB	\$0.00			\$0.00
Aug 17	499.082 MB	\$0.00			\$0.00
Aug 18	2,183.125 MB	\$0.00			\$0.00
Aug 19	1,537.319 MB	\$0.00			\$0.00
Aug 20	508.760 MB	\$0.00			\$0.00
Aug 21	1,214.429 MB	\$0.00			\$0.00
Aug 22	139.814 MB	\$0.00			\$0.00
Aug 23	212.759 MB	\$0.00			\$0.00
Aug 24	2,334.204 MB	\$0.00			\$0.00
Aug 25	325.215 MB	\$0.00			\$0.00
Aug 26	299.229 MB	\$0.00			\$0.00
Aug 27	1,575.547 MB	\$0.00			\$0.00
Aug 28	1,281.538 MB	\$0.00			\$0.00
Aug 29	236.367 MB	\$0.00			\$0.00
Aug 30	2,082.544 MB	\$0.00			\$0.00
Aug 31	458.936 MB	\$0.00			\$0.00
Sep 01	1,052.065 MB	\$0.00			\$0.00
Sep 02	372.217 MB	\$0.00			\$0.00
Sep 03	142.949 MB	\$0.00			\$0.00
Sep 04	563.081 MB	\$0.00			\$0.00
Sep 05	921.460 MB	\$0.00			\$0.00
Sep 06	314.517 MB	\$0.00			\$0.00
Sep 07	390.088 MB	\$0.00			\$0.00
Sep 08	90.352 MB	\$0.00			\$0.00
Sep 09	1,277.163 MB	\$0.00			\$0.00
Sep 10	995.435 MB	\$0.00			\$0.00
Sep 11	823.687 MB	\$0.00			\$0.00
Sep 12	114.243 MB	\$0.00			\$0.00
Sep 13	164.829 MB	\$0.00			\$0.00
Sep 14	38.892 MB	\$0.00			\$0.00

Promo Summary

Promo	Description	Date Range	Amount
Big Binge Bonus Data	Get 30GB of fast LTE Home data to use above your monthly plan data amount	Dec 26, 2018 - Mar 26, 2102	30 GB
Connection Fee Waiver	Hardware Connection Fee Waiver	Aug 15, 2022 - Sep 14, 2022	\$45.00
Rate Plan Discount Promo	Get a \$5 per month credit on select plans	Sep 15, 2022 - Oct 14, 2022	\$5.00

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647-581-4574 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Aug 14	126.167 MB	\$0.00			\$0.00
Aug 15	0.063 MB	\$0.00			\$0.00
Aug 16	3.267 MB	\$0.00			\$0.00
Aug 17	8.491 MB	\$0.00			\$0.00
Aug 23	17.148 MB	\$0.00			\$0.00
Aug 24	10.127 MB	\$0.00			\$0.00
Sep 01	38.555 MB	\$0.00			\$0.00
Sep 02	25.171 MB	\$0.00			\$0.00
Sep 03	9.395 MB	\$0.00			\$0.00
Sep 04	0.190 MB	\$0.00			\$0.00
Sep 05	21.563 MB	\$0.00			\$0.00
Sep 06	1.567 MB	\$0.00			\$0.00
Sep 07	290.991 MB	\$0.00			\$0.00
Sep 08	11.650 MB	\$0.00			\$0.00
Sep 09	373.525 MB	\$0.00			\$0.00
Sep 10	48.750 MB	\$0.00			\$0.00
Sep 11	479.702 MB	\$0.00			\$0.00
Sep 12	249.702 MB	\$0.00			\$0.00
Sep 13	53.315 MB	\$0.00			\$0.00
Sep 14	144.600 MB	\$0.00			\$0.00

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647-303-6393 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Aug 15	186.455 MB	\$0.00			\$0.00
Aug 16	397.446 MB	\$0.00			\$0.00
Aug 17	202.422 MB	\$0.00			\$0.00
Aug 18	250.605 MB	\$0.00			\$0.00
Aug 19	193.486 MB	\$0.00			\$0.00
Aug 21	0.024 MB	\$0.00			\$0.00
Aug 22	206.899 MB	\$0.00			\$0.00
Aug 23	225.161 MB	\$0.00			\$0.00
Aug 24	236.621 MB	\$0.00			\$0.00
Aug 25	0.010 MB	\$0.00			\$0.00
Aug 26	0.020 MB	\$0.00			\$0.00
Aug 27	50.635 MB	\$0.00			\$0.00
Aug 28	0.044 MB	\$0.00			\$0.00
Aug 29	141.772 MB	\$0.00			\$0.00
Aug 30	224.399 MB	\$0.00			\$0.00
Aug 31	30.908 MB	\$0.00			\$0.00
Sep 01	0.122 MB	\$0.00			\$0.00
Sep 02	78.325 MB	\$0.00			\$0.00
Sep 03	23.081 MB	\$0.00			\$0.00
Sep 04	130.854 MB	\$0.00			\$0.00
Sep 05	0.317 MB	\$0.00			\$0.00
Sep 06	0.015 MB	\$0.00			\$0.00
Sep 07	75.239 MB	\$0.00			\$0.00
Sep 08	192.700 MB	\$0.00			\$0.00
Sep 09	55.088 MB	\$0.00			\$0.00
Sep 10	82.671 MB	\$0.00			\$0.00
Sep 11	0.264 MB	\$0.00			\$0.00
Sep 12	110.181 MB	\$0.00			\$0.00
Sep 13	236.455 MB	\$0.00			\$0.00

Details of your usage can be found at freedommobile.ca/myaccount

Quick Tips:

Dial *123# on your phone to check your balance and manage your add-ons at any time

WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit freedommobile.ca/myaccount and set it up now

Pay Online

Visit freedommobile.ca/myaccount to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at freedommobile.ca/MobileApp

Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911>

Have additional questions? Need help?

FAQs are available online at www.freedommobile.ca/my-account/support, and you can login to My Account by visiting www.freedommobile.ca/myaccount for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile Suite 1600 - 16 York St., Toronto, ON M5J 0E6".

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at <https://crtc.gc.ca/eng/phone/mobile/code.htm>. The CRTC has also created a checklist of your rights as a consumer. You can read the checklist at <https://crtc.gc.ca/eng/phone/mobile/prepay.htm>.