

Your Account Summary



Constance Sam-Mensah
37-2585 Jane St
Toronto ON M3L 1R8

Account No. **DBC000-9044-6063**
Bill No. **571049123**
Billing Period **Sep 15 - Oct 14**
Date Issued **Oct 15, 2021**

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
\$0.00	+ \$174.20	= \$174.20	Oct 28, 2021

This bill is simply for your records. No action is required. You will be charged for the amount due on the next payment date.

Bill Summary

CURRENT CHARGES

647-303-6392 **\$94.16**

Promo Big Gig	(Oct 15 to Nov 14)	\$50.00
Everywhere Canada 50		
Monthly MyTab Charge	Oct 15	\$49.16
Digital Discount Enrolment	(Oct 15 to Nov 14)	(\$5.00)

647-581-4574 **\$15.00**

Promo Tablet 15	(Oct 15 to Nov 14)	\$15.00
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647-303-6393 **\$45.00**

Big Gig Unlimited + Talk	(Oct 15 to Nov 14)	\$50.00
15 GB Care		
Digital Discount Enrolment	(Oct 15 to Nov 14)	(\$5.00)

TOTAL CURRENT CHARGES **\$174.20**

Current Charges Sub-total	\$154.16
HST-ON 13% 822527412	\$20.04

The easiest way
to pay your bill is
by registering for
preauthorized
payment.

For more info visit freedommobile.ca

IMPORTANT INFO:

We've made some great network enhancements, offering you stronger coverage in more places than ever. Learn about Extended Range LTE, VoLTE and new service areas by visiting us online at www.frdm.mobi/coverage

YOUR PREVIOUS BILL

Previous Balance **\$0.00**

Previous Amount Due	\$174.35
Payment Received	\$174.35

Payment received after Oct 10, 2021 may not be reflected on this bill

AMOUNT DUE

Total **\$174.20**

Current Invoice	\$174.20
Your Previous Balance	\$0.00

TOTAL MyTab BALANCE **\$633.55**

MyTab - 647-303-6393

Device Name	Samsung Galaxy A50 Black
MyTab Start Date	Oct 15, 2019
Previous MyTab Balance	\$18.69
Pay-off Promise	(\$18.69)
Current MyTab Balance	\$0.00

Thanks for staying with us!

It is time to hold true to our Pay-off Promise. Your MyTab for line 647-303-6393 has been set to \$0.

MyTab - 647-303-6392

Device Name	iPhone 12 Pro 128GB Pacific
MyTab Start Date	Oct 23, 2020
Previous MyTab Balance	\$848.57
MyTab decreased by	(\$65.27)
Months until Commitment End Date	12
Current MyTab Balance	\$783.30

MyTab - 647-581-4574

Device Name	Samsung Galaxy Tab A LTE
MyTab Start Date	Jun 24, 2020
Previous MyTab Balance	\$104.62
MyTab decreased by	(\$11.62)
Months until Commitment End Date	8
Current MyTab Balance	\$93.00

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647-303-6392 - USAGE SUMMARY

Usage covered by your plan - Promo Big Gig

Services Included	Units	Used	Total
Nationwide - Data	MB	370.940	\$0.00
Data	MB	24,695.205	\$0.00
International texting	Text	50	\$0.00
Local calling	Min	83	\$0.00
Picture messaging	Message	3	\$0.00
Same Carrier Calling	Min	167	\$0.00
Texting	Text	127	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	3	\$0.00			\$0.00
Voice Special	Min	66	\$0.00			\$0.00
Total						\$0.00

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647-581-4574 - USAGE SUMMARY

Usage covered by your plan - Promo Tablet 15

Services Included	Units	Used	Total
Data	MB	2,649.175	\$0.00
Total			\$0.00

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647-303-6393 - USAGE SUMMARY

Usage covered by your plan - Big Gig Unlimited + Talk

Services Included	Units	Used	Total
Canada-wide calling	Min	178	\$0.00
Data	MB	1,646.875	\$0.00
International texting	Text	6	\$0.00
Local calling	Min	423	\$0.00
Same Carrier Calling	Min	153	\$0.00
Texting	Text	19	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	1	\$0.00			\$0.00
Voice Special	Min	50	\$0.00			\$0.00
Total						\$0.00

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647-303-6392 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Sep 14	86.470 MB	\$0.00			\$0.00
Sep 15	914.609 MB	\$0.00			\$0.00
Sep 16	1,319.033 MB	\$0.00			\$0.00
Sep 17	575.898 MB	\$0.00			\$0.00
Sep 18	223.862 MB	\$0.00			\$0.00
Sep 19	711.895 MB	\$0.00			\$0.00
Sep 20	407.666 MB	\$0.00			\$0.00
Sep 21	1,979.185 MB	\$0.00			\$0.00
Sep 22	180.552 MB	\$0.00			\$0.00
Sep 23	305.850 MB	\$0.00			\$0.00
Sep 24	153.433 MB	\$0.00			\$0.00
Sep 25	661.162 MB	\$0.00			\$0.00
Sep 26	1,245.464 MB	\$0.00			\$0.00
Sep 27	1,122.866 MB	\$0.00			\$0.00
Sep 28	1,439.624 MB	\$0.00			\$0.00
Sep 29	1.353 MB	\$0.00			\$0.00
Sep 30	1,772.534 MB	\$0.00			\$0.00
Oct 01	2,422.886 MB	\$0.00			\$0.00
Oct 02	1,176.064 MB	\$0.00			\$0.00
Oct 03	1,021.357 MB	\$0.00			\$0.00
Oct 04	360.986 MB	\$0.00			\$0.00
Oct 05	714.712 MB	\$0.00			\$0.00
Oct 06	1,671.489 MB	\$0.00			\$0.00
Oct 07	396.514 MB	\$0.00			\$0.00
Oct 08	551.831 MB	\$0.00			\$0.00
Oct 09	1,518.882 MB	\$0.00			\$0.00
Oct 10	19.648 MB	\$0.00			\$0.00
Oct 11	783.735 MB	\$0.00			\$0.00
Oct 12	572.354 MB	\$0.00			\$0.00
Oct 13	57.261 MB	\$0.00			\$0.00
Oct 14	326.030 MB	\$0.00			\$0.00

Nationwide & Roaming **\$0.00**

Nationwide & Roaming charges kick in when you use your phone outside a Freedom zone or in a foreign country. We're constantly improving our reach across Canada so we can give you the best service possible. For an up-to-date map of the Freedom & Nationwide Network visit freedommobile.ca or call us toll free 1-877-946-3403.

Promo Summary

Promo	Description	Date Range	Amount
Big Binge Bonus Data	Get 30GB of fast LTE Home data to use above your monthly plan data amount	Dec 26, 2018 - Mar 26, 2102	30 GB

Your Account Summary



Promo Summary

Promo	Description	Date Range	Amount
Digital Discount Enrolment	Digital Discount Enrollment	Oct 15, 2021 - Nov 14, 2021	\$5.00

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647-581-4574 - USAGE DETAILS

Freedom - Data

\$0.00

Data

Date	Usage	Charge	Source	Credit	Total
Sep 15	44.771 MB	\$0.00			\$0.00
Sep 16	6.943 MB	\$0.00			\$0.00
Sep 17	3.647 MB	\$0.00			\$0.00
Sep 18	0.537 MB	\$0.00			\$0.00
Sep 19	79.111 MB	\$0.00			\$0.00
Sep 20	2.012 MB	\$0.00			\$0.00
Sep 21	1.768 MB	\$0.00			\$0.00
Sep 22	12.603 MB	\$0.00			\$0.00
Sep 23	992.349 MB	\$0.00			\$0.00
Sep 24	0.093 MB	\$0.00			\$0.00
Sep 25	61.211 MB	\$0.00			\$0.00
Sep 28	301.626 MB	\$0.00			\$0.00
Sep 29	7.422 MB	\$0.00			\$0.00
Sep 30	0.088 MB	\$0.00			\$0.00
Oct 01	0.088 MB	\$0.00			\$0.00
Oct 02	0.063 MB	\$0.00			\$0.00
Oct 03	0.112 MB	\$0.00			\$0.00
Oct 04	0.454 MB	\$0.00			\$0.00
Oct 05	17.959 MB	\$0.00			\$0.00
Oct 06	140.317 MB	\$0.00			\$0.00
Oct 07	1.528 MB	\$0.00			\$0.00
Oct 08	17.935 MB	\$0.00			\$0.00
Oct 09	649.756 MB	\$0.00			\$0.00
Oct 10	5.420 MB	\$0.00			\$0.00
Oct 11	126.475 MB	\$0.00			\$0.00
Oct 12	0.913 MB	\$0.00			\$0.00
Oct 13	0.186 MB	\$0.00			\$0.00
Oct 14	173.789 MB	\$0.00			\$0.00

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647-303-6393 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Sep 14	325.049 MB	\$0.00			\$0.00
Sep 15	447.031 MB	\$0.00			\$0.00
Sep 16	399.502 MB	\$0.00			\$0.00
Sep 17	0.347 MB	\$0.00			\$0.00
Sep 18	0.029 MB	\$0.00			\$0.00
Sep 19	0.020 MB	\$0.00			\$0.00
Sep 20	0.020 MB	\$0.00			\$0.00
Sep 21	0.020 MB	\$0.00			\$0.00
Sep 22	0.244 MB	\$0.00			\$0.00
Sep 23	0.024 MB	\$0.00			\$0.00
Sep 24	0.010 MB	\$0.00			\$0.00
Sep 25	0.024 MB	\$0.00			\$0.00
Sep 26	0.020 MB	\$0.00			\$0.00
Sep 27	5.117 MB	\$0.00			\$0.00
Sep 28	0.020 MB	\$0.00			\$0.00
Sep 29	0.024 MB	\$0.00			\$0.00
Sep 30	284.507 MB	\$0.00			\$0.00
Oct 01	0.005 MB	\$0.00			\$0.00
Oct 02	110.669 MB	\$0.00			\$0.00
Oct 03	0.010 MB	\$0.00			\$0.00
Oct 04	71.431 MB	\$0.00			\$0.00
Oct 05	0.015 MB	\$0.00			\$0.00
Oct 06	2.344 MB	\$0.00			\$0.00
Oct 07	0.015 MB	\$0.00			\$0.00
Oct 08	0.010 MB	\$0.00			\$0.00
Oct 09	0.166 MB	\$0.00			\$0.00
Oct 10	0.029 MB	\$0.00			\$0.00
Oct 11	0.005 MB	\$0.00			\$0.00
Oct 12	0.161 MB	\$0.00			\$0.00
Oct 14	0.010 MB	\$0.00			\$0.00

Promo Summary

Promo	Description	Date Range	Amount
Digital Discount Enrolment	Digital Discount Enrollment	Oct 15, 2021 - Nov 14, 2021	\$5.00

Details of your usage can be found at freedommobile.ca/myaccount

Quick Tips:

Dial *123# on your phone to check your balance and manage your add-ons at any time

WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit freedommobile.ca/myaccount and set it up now

Pay Online

Visit freedommobile.ca/myaccount to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at freedommobile.ca/MobileApp

Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911>

Have additional questions? Need help?

FAQs are available online at www.freedommobile.ca/my-account/support, and you can login to My Account by visiting www.freedommobile.ca/myaccount for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile 207 Queens Quay West, Suite 710, PO Box 114, Toronto, Ontario M5J 1A7".

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at <https://crtc.gc.ca/eng/phone/mobile/code.htm>. The CRTC has also created a checklist of your rights as a consumer. You can read the checklist at <https://crtc.gc.ca/eng/phone/mobile/prepay.htm>.